



Warranty information

AHS | Architectural Hardware Supplies guarantees all of its **A Series branded products** in accordance with the New Zealand Consumer Law.

1. Warranty Coverage

AHS | Architectural Hardware Supplies warrants that the **Automatic Door operator** is free from defects in material and workmanship under normal use and service for a period of **12 months** from the date of purchase by the original end-user.

2. Warranty Benefits

During the warranty period, AHS | Architectural Hardware Supplies will, at its sole discretion, repair or replace any part of the **Automatic Door operator** that proves to be defective in material or workmanship. The decision to repair or replace shall be made by AHS | Architectural Hardware Supplies based on the nature of the defect and the availability of parts.

3. Warranty Limitations

The warranty is subject to the following limitations and exclusions:

- The warranty is valid only for CUSTOMER who purchased the **Automatic Door operator** from AHS | Architectural Hardware Supplies .
- The warranty does not cover damages resulting from improper installation, misuse, abuse, neglect, accident, modification, or unauthorised repair or alteration.
- The warranty does not cover damages resulting from failure to follow the **Automatic Door operator** operating instructions and maintenance guidelines as specified in the user manual.
- The warranty does not cover normal wear and tear, cosmetic damage, or damage due to environmental conditions (e.g., extreme temperatures, moisture, etc.).
- The warranty does not cover any damage or malfunction caused by the use of non-original parts or accessories.

4. Making a Warranty Claim

To make a warranty claim, the Customer must contact AHS | Architectural Hardware Supplies within the warranty period. CUSTOMER may be required to provide proof of purchase and details of the issue.

5. Exclusion of Other Warranties

Except as expressly stated in this warranty document, AHS | Architectural Hardware Supplies disclaims all other warranties, whether expressed or implied, including but not limited to any implied warranties of merchantability or fitness for a particular purpose.

6. Limitation of Liability

Under no circumstances shall AHS | Architectural Hardware Supplies be liable for any incidental, consequential, or indirect damages arising out of or in connection with the use or performance of the **Automatic Door operator**, even if advised of the possibility of such damages.

7. Governing Law

Consumer Guarantees Act 1993

Our goods come with guarantees that cannot be excluded under the New Zealand Consumer Guarantees Act 1993. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.